



Backup & Disaster Recovery Management

Many organizations believe they're protected simply because backups exist. But in reality, backups can fail silently, data can be incomplete, or recovery steps may be unclear until an incident actually occurs. When disruption hits, uncertainty can quickly turn into lost time, lost revenue, and frustration for employees and customers.

Visual Edge IT Backup and Recovery Management service is built around recovery readiness—not just data storage. We help you prepare, making sure data can be restored quickly and reliably when incidents occur, whether from disaster, hardware failure, ransomware, or simple human error.

This managed service delivers more than data backup. It delivers confidence—with clarity, accountability, and a trusted partner who's ready to step in when recovery is required.

Recover Faster

Outages, cyber incidents, and simple user mistakes happen. Our managed approach helps you recover quickly by ensuring backups are available, verified, and ready to restore—so downtime is minimized and teams get back to work faster.

Reduce Business Risk

By continuously monitoring backup health and regularly validating recovery processes, we help you prevent unpleasant situations—like permanent data loss, extended downtime, and compliance breaches. We also work closely with you to align retention policies with your business or compliance requirements and make sure your recovery documentation is up to date.

Trust Your Backups

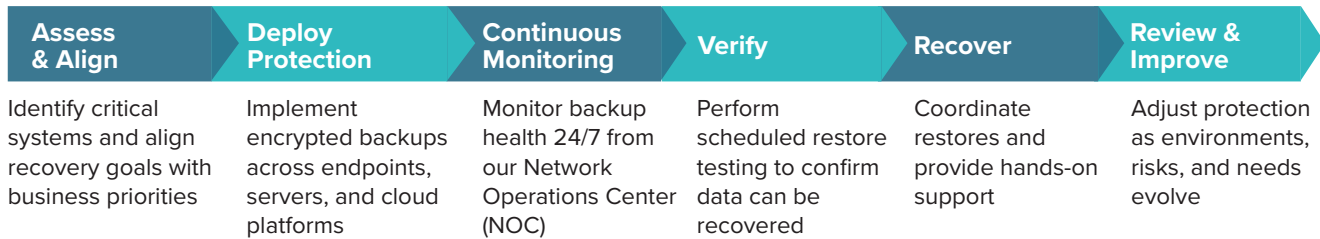
With Visual Edge IT as your backup and disaster recovery managed services provider, you avoid the complexity of managing multiple vendors, tools, and responsibilities—where unclear ownership can let critical details slip. Instead, you get one partner accountable for data protection, recoverability, verification, visibility, and compliance support from end-to-end.

**Ready to get started?
We can help.**

Contact us today for a free consultation. Call (800) 828-4801
or visit us at www.visualedgeit.com/contact

Six Key Steps to Backup and Disaster Recovery Success

Visual Edge IT follows a clear, proven process to make sure your data is protected and your backups complete successfully—every single day. We don't just set it and forget it; we're actively watching, checking, and ready to help you recover if something goes wrong.



Backup & Recovery at a Glance

Service	What's Protected	Why It Matters
Desktop Backup & Recovery	Employee workstations and laptops, including user files and system data	Protects against data loss from theft, ransomware, hardware failure, or user mistakes. Encrypted backups are stored in our secure cloud, with tiered storage capacities so you can get the right fit.
Microsoft 365 Backup & Recovery	Exchange Online, SharePoint Online, OneDrive for Business, and Microsoft Teams	Enables recovery of emails, files, and sites long after native Microsoft retention limits expire—protecting critical cloud-based data from accidental deletion or corruption.
Server Backup & Recovery	Physical and virtual servers, operating systems, applications, and databases	Minimizes business disruption during server failures. By leveraging specialized business continuity appliances with cloud replication, we can have you running on backup hardware within minutes.

Differentiators

Recovery-First Approach

Backups can create a false sense of security if recovery hasn't been tested. Visual Edge IT focuses on verified recovery, not just data backups—so you know the process works before you need it.

One Trusted Technology Partner

Our support doesn't end at Backup and Disaster Recovery. Whether you need core IT support, stronger cybersecurity, reliable data protection, or executive-level security guidance, we'll help you build a tailored managed services solution—with one provider, one bill, and one clear point of accountability.

Proven Experience

Visual Edge IT is one of the nation's largest managed services providers. For you, that means dependable support and proven expertise—powered by 600+ subject-matter experts and 350 technical certifications.

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