

VISUAL EDGE IT



MANAGED IT SERVICES DELIVER RELIABILITY

Uncertainty is a business killer. To be successful, companies must plan expenses and know that vital business systems will work as needed. Taking a reactive approach to maintaining your IT networks is simply too costly in too many ways: lost productivity, dissatisfied customers and enormous repair costs. Visual Edge IT managed IT services are the smart, cost-effective alternative.

Our Proactive Approach Improves Your Productivity

With our managed IT services, you'll enjoy the benefit of a full team of IT specialists keeping your systems in excellent working order. For a small, fixed monthly fee, we monitor your systems 24/7, apply patches, ensure backups, keep viruses at bay, and perform a host of other proactive measures. Little problems don't become big — and expensive — and in most instances, you won't even know there was ever an issue.

Let us improve the performance of your IT networks.

The average small business spends 6.4% of its revenue on technology. That may not surprise you, but did you know 80% of the cost comes after the initial purchase? Clearly, acquiring new technology isn't nearly as expensive as keeping it performing well. Your IT systems should be an investment for business growth, not a drag on profitability!

Our intelligent remote monitoring tools and 24/7 back-office services provide expert, cost-effective IT management to make sure your systems operate as required and deliver the ROI you expect. Key elements include:

SERVER MONITORING

We utilize software agents to track and analyze your network activity 24/7. When a system or function fails, an alert is generated for our team to immediately investigate. Once the problem is identified, we work to remedy it — remotely at first, and with additional resources as needed.

DESKTOP MONITORING

Our preventive maintenance service for desktops proactively monitors and addresses common problems experienced by desktop users. Whether it's viruses, spyware issues or installing patches, we handle it all — in the background while you remain productive.

SCHEDULED NETWORK AND SECURITY ASSESSMENTS

How healthy is your overall network? On a regular basis, we'll generate reports on the state of your systems, letting you know of potential problems that fall outside of safe parameters. With these comprehensive assessments, you'll always have the best information for choosing the most effective response option.

MOBILE DEVICE MANAGEMENT

With more companies looking for efficient, secure ways to incorporate their employees' personally owned mobile devices into the workplace (also known as "BYOD — bring your own device") we offer a response that answers all your needs. Our mobile device management (MDM) solution is the fastest, most comprehensive way to configure devices for company access and to ensure that your organization's data is secure on smartphones and tablets. As a fully integrated cloud platform, we simplify MDM with rapid deployment, comprehensive visibility and control that spans mobile devices, applications and documents.

THE VALUE OF MANAGED IT SERVICES

- Better financial planning with fixed costs.
- Systems remain optimized at all times maximizing your IT investment.
- Faster problem resolution with remote monitoring.
- Maintain 24/7 watch over your environment
- Identify and analyze server "events" for potential problems
- Remediate processes or services that fail
- Ensure security patches, service packs and anti-virus protocols are up to date
- Ensure that data backups are completed

Visual Edge IT

6050 Corporate Way
Indianapolis, IN 46278

Toll Free: (866) 863-2266
Help Desk: (317) 275-3770

learnmore@visualedgeit.com
www.visualedgeit.com

The logo for Visual Edge IT features the words "VISUAL" and "EDGE" stacked vertically in a bold, blue, sans-serif font. To the right of "EDGE" is a large, stylized "IT" in a similar font, with the "I" and "T" overlapping.

Your Full-Service IT Provider

Our managed IT services cover a full spectrum of technology solutions, including remote monitoring and management of your networks, 24/7 service desk support for users, and business continuity solutions to ensure your company is prepared for any possible disruption.