

VISUAL EDGE IT



MANAGED IT SERVICES SMB DESKTOP

We are Visual Edge IT and we want to grow your business. No matter what kind of business you run, you can rest assured that we'll be there to give you the best IT support possible.

Your Full-Service IT Provider

Our managed IT services cover a full spectrum of technology solutions, including 24/7 remote monitoring and management of your networks, service desk support for users, and business continuity solutions to ensure your company is prepared for any possible disruption.

We provide a wide array of IT solutions to support the range of technologies that your business team relies on every day.. We have more than 70 employees that deliver expert technical consulting in productivity and network technologies.

Once your specific needs have been pinpointed, we work together to truly customize the solutions to fit to your company.

SMB DESKTOP SOLUTIONS

The core of Visual Edge IT lies with our ITIL-based service desk, which provides client support and systems monitoring, any time you need it.

OUR SMB DESKTOP SOLUTIONS INCLUDE

MANAGED IT SERVICE

24x7 monitoring of desktops

Patch management of desktops

24x7 monitoring on supported firewalls

Monitored anti-virus / anti-malware

Unlimited access to the service desk between 8am to 5 pm

Quarterly reviews and access to a virtual CIO for strategic planning

Monthly and quarterly reporting on all our activity

ENHANCED SECURITY BUSINESS PROTECTION

Proactive up to 20TB of managed cloud backup for files and folders

Advanced end point protection

- To prevent data ransom via encryption from hackers

- To provide protection from “file-less” based hacker attacks, not stopped by anti-virus programs

- 24x7 monitoring by a security operation center

Package available as a monthly managed service.

Complete SMB Desktop support details can be found in the Managed IT Services contract.

Visual Edge IT

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www.visualedgeit.com



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